

QUALITY POLICY

In conditions of world economy globalization and taken the trend of conformity to the requirements of international standards, a need has shaped increasingly on the market to deliver products and services of a high-quality level, as a reply to the increasing requirements of the customers and of the competition.

The company MOD Engineering, located in Chisinau, capital of Moldova, is a bureau of engineering technology, operating in the field of mechanical design and provides specialized management consultancy.

MOD Engineering was founded in 2012 and is the result of fifteen years of consolidated experience in designing engineering marine engines, aviation, industrial and mechanical transmissions.

Characteristics that distinguish MOD Engineering Company in this sector are professionalism and competence.

To maintain our market competitiveness, the company considers that its main objective is to respond promptly and effectively to the challenges posed by the customer.

The enterprise sets oneself to achieve this goal by maintaining and developing a quality management system in accordance with ISO 9001:2015 international standard, applied to our field of activity.

The general quality objectives set out by the Administrator are:

- Implementation and maintenance at a high level of the quality management system;
- Strengthening of the position and gaining of new markets by providing service at a quality level that meet the requirements and expectations of the customer;
- Ensuring confidentiality and integrity of customer information;
- Ensuring the fulfilment of all legal requirements in the field
- Increasing the competitiveness of services by using modern technologies and innovations;
- Strict conformity to deadlines for service provision;
- Development of professional competence of employees.

To achieve these objectives, it is necessary that each employee personally contributes to the establishment of quality, the core criterion being the own added value. This message is communicated to the entire staff, so that everyone becomes aware of his role and personally contributes to the improvement of company's services and activities.

The Administrator of the company commits to review regularly the objectives within the analyses conducted by the management. Also, it aspires to continuously improve the efficiency of its Quality Management System by using and updating this Policy.

As the **Administrator**, I state my **commitment** to provide the material, human and time resources and my personal involvement to develop, maintain and continuously improve the efficiency of the QUALITY MANAGEMENT SYSTEM, in enhancing the quality of services and the satisfaction of customers.

ICS"MOD Engineering"srl

Polesello Franco
Administrator

